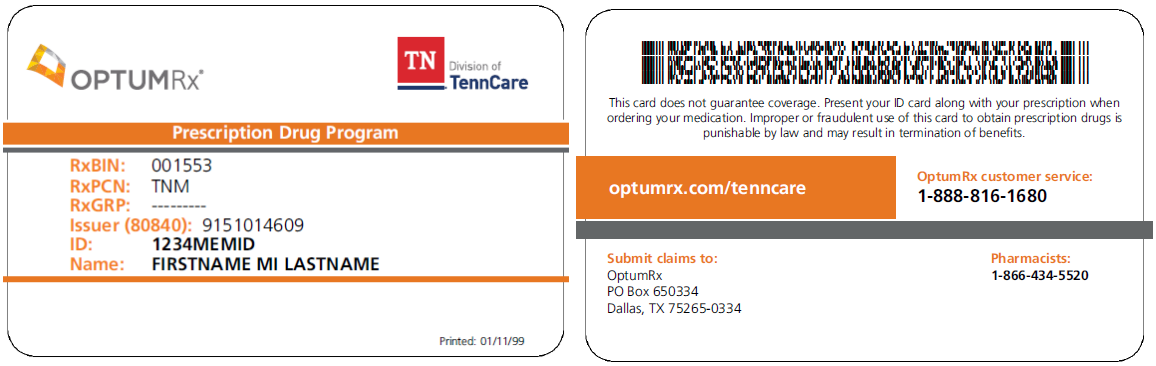
December 2, 2019

NEW PLAN INFORMATION

TennCare

Effective Date: January 1, 2020	
BIN: 001553	**PCN: TNM**

- All members of **TennCare** will receive **a new member identification (ID) card** as shown below.
- Process prescriptions online using the **TennCare** ID card information.



Processor Information		
	Previous	**New**
Name of Processor	**Magellan**	**OptumRx**
Bank Identification Number (BIN)	**016820**	**001553**
Processor Control Number (PCN)	**P086016820**	**TNM**
Submitted Group (Group)	**TennCare**	**N/A**

Other Information	
Primary Service Area	**Tennessee**
Overall Number of Lives	**1.4 Million**
Plan Type	**Medicaid**
New Member ID	**Yes**
New Member ID Format	**14 Digits**
Person Code Required	**No**

To view payer sheets, visit: https://professionals.optumrx.com/resources/payer-sheets.html. To reduce processing errors, please confirm the information on member's ID card prior to submitting prescription claims.

Should you have any questions or require assistance, please contact the OptumRx Pharmacy Help Desk for **TennCare** at **(866) 434-5520** (24 hours a day, 7 days a week).

Please distribute immediately.
For questions regarding communications, contact the Pharmacy Provider Communications team: pharmacyprovidercommunications@optum.com

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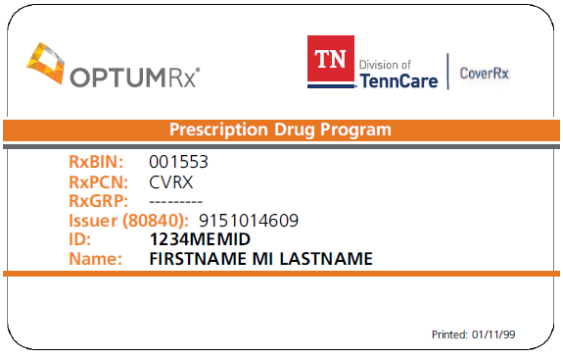
December 2, 2019

NEW PLAN INFORMATION

CoverRx

Effective Date: January 1, 2020	
BIN: 001553	**PCN: CVRX**

- All members of **CoverRx** will receive **a new member identification (ID) card** as shown below.
- Process prescriptions online using the **CoverRx** ID card information.



Processor Information		
	Previous	**New**
Name of Processor	**Magellan**	**OptumRx**
Bank Identification Number (BIN)	**016820**	**001553**
Processor Control Number (PCN)	**P086016820**	**CVRX**
Submitted Group (Group)	**TennCare**	**N/A**

Other Information	
Primary Service Area	**Tennessee**
Overall Number of Lives	**45,000**
Plan Type	**State Assistance Program**
New Member ID	**Yes**
New Member ID Format	**14 Digits**
Person Code Required	**No**

To view payer sheets, visit: https://professionals.optumrx.com/resources/payer-sheets.html. To reduce processing errors, please confirm the information on member's ID card prior to submitting prescription claims.

Should you have any questions or require assistance, please contact the OptumRx Pharmacy Help Desk for **CoverRx** at **(800) 424-5815** (24 hours a day, 7 days a week).

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