

TennCare's MTM Program

What is the MTM Program?



Medication Therapy Management (MTM) pilot program is a voluntary program specifically for practices that are participating in the TennCare Patient Centered Medical Home (PCMH) and Tennessee Health Link (THL). This program brings a pharmacist into the clinical team to provide medication guidance with your patients.

Helping to manage drug therapy by identifying, preventing, and resolving problems, improve medication adherence and offer better health outcomes.

Benefits of MTMs

Healthier
Patients



Positive
Health
Outcomes

Reduced
Health
Care Costs



Examples of Services Include:

- Patient Assessment (medical history)
- Comprehensive Patient Medication Therapy Reviews (CMRs)
- Personal Medication Records (PMRs)
- Medication Action Plan (MAP)
- Documentation of:
 - Problems
 - Resolutions
 - Education
 - Evaluation of patient responses to medication therapy including adverse events
- Follow up to ensure patient adherence with MAP and to encourage patient self-management

Interested in
participating in
an MTM Program?
See the back for
more details

Medication Therapy Management Check List

PCMH or THL Requirements

The MTM pilot program is a voluntary program specifically for practices who are participating in the TennCare **Patient Centered Medical Home (PCMH) and Tennessee Health Link (THL)**.

A PCMH or THL must establish a written collaborative practice agreement (CPA) with a qualified Tennessee pharmacist. The CPA is a great opportunity for the practice to establish pharmacist expectations, scope of practice, and parameters related to MTM services.

The pharmacist is required to document in the care coordination tool (CCT) all encounters related to MTM pilot services. To help the pharmacist onboard, the CCT administrator at the PCMH or THL will need to help facilitate the pharmacist (s) (a new user within the team) with the CCT registration and onboarding process.

Pharmacist Requirements

1. Valid TN Medical License
2. TN Medicaid ID
3. Collaborative Practice Agreement with the TennCare Patient Centered Homes (PCMH) and Tennessee Health Link (THL) organizations
4. Managed Care Organizations (MCO) Network and Credentialing Agreement
5. Care Coordination Tool (CCT) Training and Documentation
6. Insurance Requirements
 - a. Appropriate Professional Liability

Check Out These Resources on the TennCare Website

- <https://www.tn.gov/tenncare/providers/pharmacy/medication-therapy-managementpilot-program.html>
- <https://www.tn.gov/content/dam/tn/tenncare/documents/MTMOperationsManual.pdf>

Have Questions? Contact TennCare



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