STATE OF TENNESSEE
DEPARTMENT OF FINANCE AND ADMINISTRATION
DIVISION OF HEALTH CARE FINANCE AND ADMINISTRATION
BUREAU OF TENNCARE
310 Great Circle Road
NASHVILLE, TENNESSEE 37243

Please forward or copy the information in this notice to all providers who may be affected by these processing changes.

This notice is being sent to notify you of changes for the TennCare pharmacy program. We encourage you to read this notice thoroughly and contact Magellan's Pharmacy Support Center (866-434-5520) should you have additional questions.

Changes to Compounded Prescriptions effective July 1, 2015.

- **All Compounds greater than $50 will be subject to Prior Authorization.**
- **Level of Effort Tiers will be used to determine dispensing fees for compounds.**

The pharmacy provider will use **NCPDP field # 474-8E** (DUR/PPS Level of Effort) to enter the appropriate value based on the preparation time of the compound. The values for this field and resulting compounding fee are as follows:

Value	Preparation Time	Dispense Fee
11	0-15 minutes	$10.00
12	16-30 minutes	$15.00
13	31+ minutes	$25.00

If no value or value other than indicated above is submitted in NCPDP field # 474-8E, the claim will deny at POS for Missing/Invalid Level of Effort.

Important Phone Numbers:

TennCare Family Assistance Service Center	866-311-4287
TennCare Fraud and Abuse Hotline	800-433-3982
TennCare Pharmacy Program Fax	888-298-4130
Magellan Pharmacy Support Center	866-434-5520
Magellan Clinical Call Center	866-434-5524
Magellan Call Center Fax	866-434-5523

Helpful TennCare Internet Links:
Magellan: https://tenncare.magellanhealth.com
TennCare website: www.tn.gov/tenncare/

Please visit the Magellan TennCare website regularly to stay up-to-date on changes to the pharmacy program. For additional information or updated payer specifications, please visit the Magellan website at: https://tenncare.magellanhealth.com then click on pharmacy and choose program information from the drop down menu. Please forward or copy the information in this notice to all providers who may be affected by these processing changes.

Thank you for your valued participation in the TennCare program.